#### **UNE-EN ISO 9000**

# **Spanish standard**

September 2015

# **Quality management systems** Fundamentals and vocabulary (ISO 9000:2015) Sistemas de gestión de la calidad. Fundamentos y vocabulario. (ISO 9000:2015). Systèmes de management de la qualité. Principes essentiels et vocabulaire. (ISO 9000:2015). NORMATIVE REMARKS This standard is the official English version of EN ISO 9000:2015, which adopts ISO 9000:2015. This standard was published as UNE-EN ISO 9000:2015, which is the definitive Spanish version. This standard has been prepared by the Technical Committee AEN/CTN 66 Quality **FOREWORD** management and conformity assessment the Secretariat of which is held by AENOR.

Published and printed by AENOR Depósito legal: M 30788:2015 THE REMARKS TO THIS DOCUMENT MUST BE SENT TO:

info@aenor.es

www.aenor.es

AENOR

Asociación Española de Normalización y Certificación

Tel.: +34 902 102 201

Fax: +34 913 104 032

### **EUROPEAN STANDARD**

#### **EN ISO 9000**

## NORME EUROPÉENNE **EUROPÄISCHE NORM**

September 2015

ICS 01.040.03; 03.120.10

Supersedes EN ISO 9000:2005

#### **English Version**

#### Quality management systems - Fundamentals and vocabulary (ISO 9000:2015)

Systèmes de management de la qualité - Principes essentiels et vocabulaire (ISO 9000:2015)

Qualitätsmanagementsysteme - Grundlagen und Begriffe (ISO 9000:2015)

This European Standard was approved by CEN on 14 September 2015.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels